

A Message to Our Valued Customers

With global attention on the COVID 19 outbreak, we are closely monitoring all developments in order to continue to take the appropriate actions, as well as to keep our locations open and accessible in order to continue to meet your storage needs.

Our location is open for you to access your storage space and to conduct business in our office.

Please note that office visits will be modified to:

- Limit one customer/family in the office at a time
- Office staff will wear masks and gloves – we encourage you to do the same
- Hand sanitizer will be available for your use in our office

While all business can be conducted, we also encourage you to make use of some of contactless features such as:

- set up or log in to your personal account to make payments, update your information, rent another unit and view account information.
- You can also rent a storage unit remotely on our website or ask our store manager to send you e-sign documents to complete your rental.

What We are Doing:

In addition to following the safety and sanitary practices recommended by the state and leading health organizations, we want to make sure that we are doing everything possible to continue to keep our employees and customers safe as outlined below:

- We are practicing social distancing recommendations of 6 feet with other employees or customers for in-person transactions or onsite interactions.
- We have and will continue to augment our cleaning and sanitization practices onsite in high traffic areas including elevator buttons, keypads, push cart handles, doorknobs, rental vehicles, etc.
- We have asked all our employees to follow the CDC guidelines related to the reduction in the spread of viruses.

Our Request of You:

- To assist in social distancing, we strongly recommend you make your monthly payments online at www.storagepartners.com, by mail, or over the phone. You can also sign up for our free autopay service. Please call and we can help you get this set up.

- Please do not pay with cash or check if at all possible.
- When you are at your storage unit, we urge that you follow state and CDC guidelines to protect yourself and others in public places.

We appreciate your business and your compliance with the above outlined practices so that together we can advance through this pandemic without interrupting our essential service. Services and procedures may change, and potentially without notice. We are hopeful that will not be necessary, and a big step to ensure this is your assistance with the steps outlined above.

We extend our best wishes to you and your families at this time.

Thank You